

PROGRAM BENEFITS



Competitive member pricing negotiated on behalf of NOPEC's 950,000+ customers in 240+ member communities.



Numerous product choices and the flexibility to change your rate plan anytime without penalties and fees.



No tricky contracts



Same reliable service. Your local utility will continue to deliver your natural gas, read meters, manage billing and handle repairs.



20+ years reliably serving and supplying our communities.



70+% of gas procured locally from Ohio



Peace of mind in a volatile energy market.



November 10, 2021

Dear Natural Gas Customer,

Your community has chosen NOPEC as the governmental aggregation supplier for your voter-approved natural gas program. As an existing eligible customer, **you will be automatically enrolled in NOPEC's program and do not need to take any further action to receive exclusive member pricing for your home or business** through our chosen supplier NextEra Energy Services Ohio, LLC ("Supplier"), from your January 2022 meter read date and continuing until your June 2023 meter read date.

Program Details

Your initial price for three months will be \$5.23 per Mcf from your January 2022 meter read date until your April 2022 meter read date. After your initial three-month price, your price will be NOPEC's Standard Program price and may change from month to month but not more than once in a 30 day period for the remaining term of the contract and will be published on NOPEC's website (<https://www.nopec.org/optoutletter>) at least 30 days prior to its effective date. Supplier and NOPEC determine the Standard Program Price based on the following factors: competitor's prices, applicable industry changes, wholesale market conditions and natural gas supply sources.

Product Choices

You can also choose our Monthly Variable Price product; the price will be \$0.02/Mcf less than your Utility's Standard Choice Offer. Enrollment in the Monthly Variable Price is limited to 3.5% of NOPEC customers in the utility service territory and therefore subject to availability.

NOPEC has other product offers, including market-competitive 12 and 24-month fixed term pricing.

Your product selections are set for the term of the agreement. To enroll in one of these product alternatives, you must call us at 1-855-667-3201.

Enrollment Options

You do not need to take any action to enroll in your community's aggregation program. However, if you decide not to participate, you must sign, date, and return to us, either by mail or fax to 440-774-4422, the enclosed form by **December 13, 2021**. If you choose to opt out of the program, you will be provided service from your utility at its Standard Choice Offer rate until you choose to take service from a competitive supplier.

We look forward to serving you.

Questions?

Visit www.nopec.org/optoutletter

NOPEC's 24/7 Customer Care Center: **1-855-667-3201**

You are receiving this notice because you have the right to opt-out at least once every two (2) years for natural gas without penalty. All eligible customers in member communities are automatically included in the program unless you opt-out by **December 13, 2021**. All prices are exclusive of sales and other applicable taxes and utility charges.